



April 14, 2011

Rich Arlington  
Rich Arlington & Associates  
8501 Old French Rd.  
Erie, PA 16509

Dear Rich,

On behalf of the Michigan Nursery and Landscape Association and the Michigan Turgrass Foundation, I would like to thank you for sending Robert Smart to speak at the 2011 Great Lakes Trade Exposition (GLTE). Judging by the comments and evaluations we've received, Robert was instrumental in making this an extremely informative and successful event!

I tallied the results from the seminar evaluations, and would like to report that Robert's sessions were very well received by attendees. The vast majority of attendees thought that his seminars were very relevant to their individual business' needs and that his level of knowledge of the subject matter was exceptional.

Thank you again for providing us with a great speaker for our 2011 conference!

Sincerely,

Kristin Faasse  
Education/Certification Director  
Michigan Nursery & Landscape Association

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